Deloitte Digital AEM Forms Foundry for government agencies

At Deloitte Digital, we believe that accessibility is more than just compliance; it’s about delivering on your brand promise and creating a world-class customer experience for people of all abilities. We can help government agencies meet ADA requirements for digital forms that serve the greater population and increase efficiency for both citizens and government employees.

This is Deloitte Digital Forms Foundry

Deloitte Digital’s Forms Foundry solution enables government agencies to prioritize accessibility as an essential component of the customer experience. Forms Foundry provides agencies with a transformational approach to forms design that is ADA-compliant, device-friendly, and streamlines communications with constituents.

Combining Deloitte Digital’s methodology, processes, and Adobe Experience Cloud, the Forms Foundry platform is an adaptive, scalable, and accessible solution that can transform the way constituent data is collected and processed, enabling agencies to better serve and reach citizens with the right services at the right time, on the right devices.

**Forms Foundry Enables**

- Streamlined data collection through online, ADA-compliant adaptive forms
- Automated workflow and approvals for government workers/constituents
- Automated tools that verify and validate compliance with ADA requirements

- Adaptive technology allows for “smart forms” that are fully-responsive and device-friendly, enabling efficient data collection from any device.
- Out-of-the-box APIs and connectors to facilitate integration with legacy systems
- Integration with robotic process automation (RPA) technology to help transform and digitize data and business processes

- Accelerators to help agencies move from legacy forms technologies that are not adaptive, responsive, and/or ADA-compliant
- Electronic signature integration
- Centralized location for managing all agency documents and forms
Our Forms Foundry solution leverages Adobe Experience Cloud to help government agencies meet new ADA requirements for website modernization, service delivery digitization, and electronic signature processes.

**Website modernization**

With Adobe Experience Manager (AEM) sites, agencies can more easily create, manage, and deliver personalized content and experiences, across all channels and devices.

**Service delivery digitization**

AEM can help modernize forms and provide an adaptive, scalable, and accessible solution that maximizes relevant data capture through self-service portals that better serve constituents through easy-to-use, adaptive forms.

**Electronic signature processes**

Automate signature requirements with Adobe Sign by easily integrating with any enterprise system.

The Deloitte Digital and Adobe alliance:

**Creating Impactful Change**

Together, Deloitte Digital and Adobe can help provide governments with a competitive advantage for improving access to critical services, making it easier for citizens to communicate with and transact business with agencies. With a focus on elevating the human experience, our approach helps governments transform services and processes for increased productivity, efficiency, and accessibility.

**How can AEM Forms Foundry help your government agency?**

Get in touch with us, or explore more at [https://www.deloittedigital.com/us/adobe](https://www.deloittedigital.com/us/adobe)

---

**Jim Constertina**  
Managing Director  
Deloitte Consulting LLP  
Government and Public Services  
jconstertina@deloitte.com

**Naveen Vanam**  
Specialist Master  
Deloitte Consulting LLP  
Government and Public Services  
vnanam@deloitte.com

**Lloyd Hill**  
Senior Manager and Sales Executive  
Deloitte Consulting LLP  
Government and Public Services  
lhill@deloitte.com

---


This publication contains general information only and Deloitte is not, by means of this publication, rendering accounting, business, financial, investment, legal, tax, or other professional advice or services. This publication is not a substitute for such professional advice or services, nor should it be used as a basis for any decision or action that may affect your business. Before making any decision or taking any action that may affect your business, you should consult a qualified professional advisor. Deloitte shall not be responsible for any loss sustained by any person who relies on this publication.

Copyright © 2019 Deloitte Development LLC. All rights reserved.