



ConvergeHEALTH™ Connect for Public Sector

ConvergeHEALTH Connect (CHC) for Public Health is a unique cross-sector platform of cloud-based capabilities built on Salesforce Health Cloud, and the latest in Amazon Web Services (AWS) and MuleSoft technologies that leverage shared functionalities across sectors to deliver discrete, licensed products focused on priority sector-specific use cases. The solution empowers health authorities and health care providers to transform public health systems that provide multichannel access to care across a continuum and provide real-time insights to health care programs which can be used to proactively address population health problems.

FEATURES

Population health screening

Enabling early identification of complex diseases within populations, proactive outreach and preventive care by providing a single source of truth from multiple systems across labs, providers and public health authorities.

Eligibility

Identify and target specific population groups or individuals to run business rules, to identify eligibility for a population health program. (i.e., COVID-19 vaccination.)

Schedule management and appointment booking

Managing appointment blocks through a user-friendly feature that offers a weekly view, allowing customization of appointments, and facilitates data entry. Dynamic appointment creation for various use cases associated to a participant's case or account.

Batch and real time operations

Providing a dynamic list maker that allows for multiple object relationships to create unique populations. Batch operations further extends our population health use cases by checking large cohorts for eligibility, through an easy-to-use experience.

Participant Outreach

Streamline and automate proactive outreach in order to achieve more optimal outcomes for population health problems. (i.e., encourage to get screened for breast cancer.

Supply management

Digitalizing and standardizing the process of tracking supplies on numerous levels such as orders, shipments, distributions, product quantities, product measures, and transactions.

BENEFITS



Create personalized interactions and experience enabled by supporting data



Enhance coordination to efficiently manage and deliver patient support, public immunization programs, virtual care capabilities that are integrated into existing workflows



Drive enhanced patient and health system user experience, retention and adherence and leverage leading practice business process workflows



Maintain clinic and medical facility schedules with unique schedule and appointment booking



Apply next level data analytics to effectively pinpoint, service, and address customer needs



Determine real time eligibility for in/out-patient services such as vaccination, and participation in population disease screening programs



Drive effective coordination and real-time awareness with key components part of a single, integrated system.

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