

Bridge tomorrow's possible with today's proven.



GovConnect

Government organizations are under pressure to modernize to enhance mission impact. Yet the very innovation that's needed often brings uncertainty and risk.

GovConnect™ helps close the gap between the innovation you need tomorrow with proven solutions that are ready to deploy today. GovConnect's modular accelerators are native built on low-code/no-code platforms—like Salesforce—and configured to match the way you work and the outcomes you want to deliver. So, you provide better experiences for your workforce and the people you serve—faster and with less risk.

Solving for tomorrow, today. That's the way GovConnect's toolkit of composable accelerators help you achieve your mission impact more efficiently, securely and fully.

Accelerate innovation, confidently.

GovConnect's solutions come infused with the breadth and depth of Deloitte's long-standing Government and Public Services (GPS) practice. Relevant sector, business domain and user experience elements are informed by—or already proven in—real-world use cases across organizations with similar needs. GovConnect's core components can also be combined and adapted to standardize across an enterprise ecosystem or to accelerate the development of novel solutions for agencies with unique, singular missions.

GovConnect helps you:

-  Innovate faster and more cost-effectively, with composable solutions
-  Achieve the agility—with certainty—you need to meet ever-changing requirements
-  Deploy new services and features quickly and with less risk of IT failure or disruption
-  Support collaboration and interoperability across departments, agencies and the entire enterprise
-  Maximize the value returned by the underlying platform technology
-  Efficiently integrate AI, cloud, cyber and other capabilities in mission context
-  Drive stronger engagement and richer experiences with modern, elevated UX and human-centered design

Take the express bridge to mission delivery.



Expanding contact tracing to contain the spread of disease.

A state department of public health needed a way to ensure expedient contact tracing and follow-up with residents exposed to or having contracted COVID-19. In just three weeks, Deloitte helped launch a Salesforce-based GovConnect solution that converts data from local health departments and other systems into a case management platform that also provides call scripts and workload management for investigators and tracers. Within the first year, this solution helped prevent the spread of infection to 556,000+ people, saving an estimated 2,000+ lives and avoiding 8,000+ hospitalizations, which translated into \$106 million savings in hospital costs.



Supporting food security on tribal lands.

With one in four Native Americans at risk of food insecurity, the USDA wanted to modernize its Food Distribution Program on Indian Reservations (FDPIR). The agency turned to Deloitte's GPS team to help develop a point-of-sale solution with the ease of a traditional grocery checkout experience. Deloitte delivered a web and mobile Salesforce system with online and offline functionality comparable to large retailers, with human-centered design that's more pleasing for the 84,000 people participating in the program across 400+ distribution sites and 30 states coast to coast.



All roads lead to a better DMV experience.

These days, people expect easy, intuitive online experiences no matter where they are or what they're doing—and getting a driver's license or registering a car are no exception. To help departments of motor vehicles (DMVs) deliver more satisfying digital interactions for employees and customers, Deloitte created its GovConnect Digital DMV accelerator. The solution enables remote access to DMV services, with features like integrated appointment scheduling, virtual queues, Real ID verification and mobile-friendly capabilities. The result? Lengthy waits at the DMV are now in the rearview mirror.

Why GovConnect?



The right connections.

GovConnect's engineered solutions connect the dots across business, technology, domain, sector and UX capabilities to help accelerate better, faster mission outcomes—and richer experiences for your workforce and the citizens you serve.



Composable control.

GovConnect closes the gap between what your mission demands and what technology makes possible, with composable accelerators built upon low-code/no-code platforms (like Salesforce) and tailored for your mission and your organization.



Confident delivery.

With GovConnect, you never start from square one because its accelerators are steeped in Deloitte's public sector experience, helping alleviate the risks in the innovation that's needed to achieve your mission's full potential.

Composable, modular solutions

Constituent Engagement



- 3-1-1 Portal
- Criminal Justice Management
- CRM for Government Contact Centers
- Enterprise Case Management

Finance and Innovation



- Time Tracking
- Financial Audit Management
- Financial Management Applications
- Funding Assistance Management
- Grants Management
- Innovation Management

Human Services



- Child Care Licensing
- Child Care Subsidy
- Child Support
- Child Welfare
- Community Resource Engine / 2-1-1 Portal
- Emergency Rental Assistance Program
- Housing Distribution

IT Management



- Digital Labor COE
- Enterprise Risk Management
- Federal Incident and Breach Response
- Federal Vulnerability Management
- PortfolioSmart
- PPM Insight
- Realize.Cloud

Labor and Regulation



- Business One Stop
- Licensing and Permitting
- Managed Crisis Recovery
- Regulated Product Management
- Unemployment Insurance
- Workers' Compensation
- Workforce Development

Operations Management



- Food and Product Distribution
- Supplier Relationship Management

Public Health



- Contact Tracing and Tracking
- Immunization Information System
- Integrated Disease Surveillance
- Vaccine Management

Talent Experience



- Background Investigation Tracking
- Community of Practice
- Employee Status Reporting Application
- HR Gateway
- Recruiting and Hiring Management

Transportation



- Digital DMV
- Mileage-Based User Fee (MBUF) System

Configurable core

GovConnect's foundational accelerators help drive both point-solution efficacy and enterprisewide, cross-agency and multiagency standardization:

- Communications hub
- Appointments and scheduling
- Document generator
- Document management
- Task and workflow management
- Announcements
- Dashboards and reports
- Offline access
- Nudge engine
- Events
- Agency administration
- Security administration
- Knowledge base
- Call center integration
- Account management
- Business rules
- Inbox
- Data collection
- Gamification
- User training
- Referrals

Get in touch

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Learn more: [GovConnect™: Powered by Salesforce](#)

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