Member Connect is an engagement solution built on the Salesforce platform and developed using industry leading practices designed to increase retention rates, reduce operational costs and improve net promoter scores. MuleSoft provides the API connectivity architected as part of Member Connect which enables the solution to connect and seamlessly exchange data with other systems.
**Member Connect**

**Benefits**

**Cloud Enabled**
A highly scalable and efficient service and sales cloud solution – with no hardware or software to manage.

**Integrated Practices**
Our knowledge, plus lessons learned, based on years of deep sector experience in enterprise healthcare.

**Integrated Technologies**
A more efficient and nimble technology integration, with platform consistency across all systems.

**Operating Cost**
A lower cost of operations with technology-enabled business processes that improve functionality.

**Streamlined Communications**
An improved member experience via multi-channel communication with one-view agent access.

**Increased Engagement**
Incentivizing, loyalty-driving member connections to wearable devices, apps, self-service tools, remote care, and other devices.

To learn more, please contact a member of the solution team or visit www.deloitte.com/us/mulesoft.

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