

Agent Advantage™ for Salesforce

Transform application reviews with
Image and Document Inspector Agent

BUSINESS CHALLENGE

Public Sector application reviews have long relied on manual inspection of submitted documents and images. This traditional approach is often time consuming, labor intensive and susceptible to human error. Reviewers must painstakingly compare application form fields with supporting visual evidence, increasing the potential risk of inconsistencies, missed anomalies and delayed processing times. As application volumes grow, manual reviews struggle to keep pace, which can lead to bottlenecks, reduced accuracy and diminished public trust in the process.

AGENTIC SOLUTION

The Image and Document Inspector Agent brings AI powered automation to the application review process. It autonomously extracts and analyzes data from submitted documents and images using advanced Optical Character Recognition (OCR). The agent cross verifies this information with application fields and checks for policy compliance in real time. Each review is summarized with clear, actionable insights, highlighting any discrepancies or compliance issues - accelerating decisions, reducing errors, and restoring trust in public sector application reviews.

VALUE PROPOSITION

Expedite reviews with consistent and reliable outcomes

Experience dramatically reduced turnaround times for application reviews, reducing human oversight and enabling regulatory compliance so that reviews are accurate, compliant, and completed in record time.

Maximize Human Impact and Productivity

Free up human reviewers from tedious manual reconciliation, allowing them to accomplish more in less time and focus on higher value, judgement-based tasks

Effortless Technology Adoption

Native Salesforce OCR helps reduce the setup and security challenges of third-party OCR integration – enabling faster, simpler and secure document processing.

Strengthened Public Confidence and Trust

Raise service standards with reliable, transparent and timely application outcomes.

AGENT CAPABILITIES



Intelligent OCR and AI powered data extraction from images and documents

AI agent uses advanced OCR to convert unstructured files such as scanned forms, photos, ID proofs into structured data.



Evidence-based field validation

AI Agent compares extracted document data with application form entries to ensure alignment, confirming application data integrity.



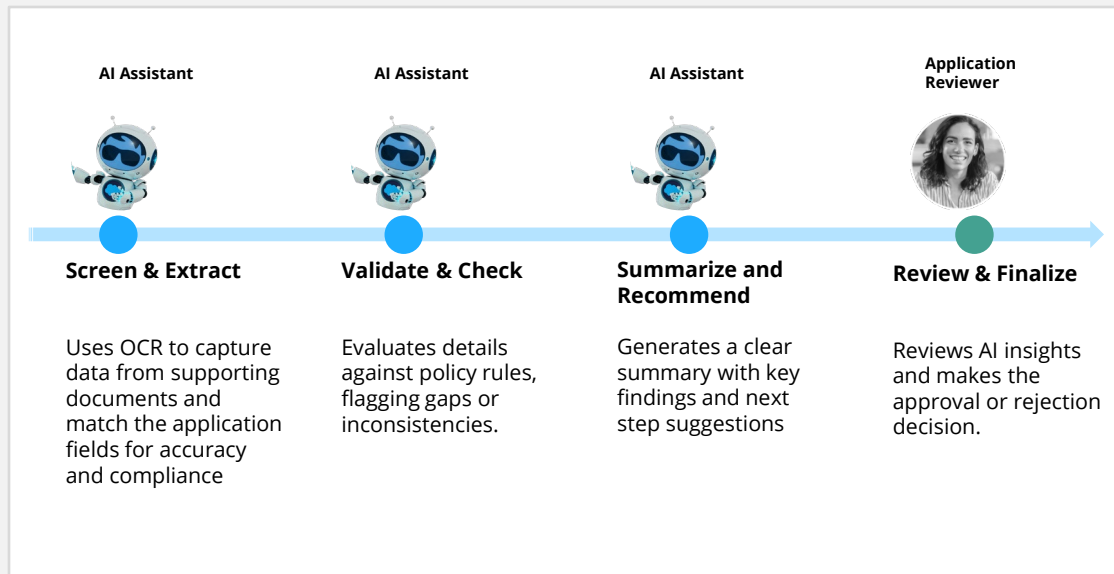
Policy-driven compliance validation

Verifies if each document and application data complies with eligibility and regulatory standards, highlighting discrepancies and summarizing findings with actionable insights.



Insight driven decision support

The agent reviews the application and generates concise review summaries and next steps surfacing key findings and compliance status, enabling reviewers to act decisively with speed and confidence.



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