# Deloitte.

## Deloitte's Multi-System Multi-Agent framework

Organizations at large did not tackle the question around what agentic AI capabilities they should enable where and if needed, how to connect and govern.

#### Get in touch



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#### What are the challenges?

- Determine the need of the organization around agentic Al Platforms.
- Go for centralized for control or decentralize for speed. How to apply the appropriate governance.
- Cost management, Observability, Security, Governance, compliance and control.
- Quality of MSMA use case outcomes.

### **How can Deloitte help?**



Guide your organization in the positioning of Agentic AI capabilities with the required supporting services across the enterprise.



Help shape dot on the horizon and define steps to get there.



Help to implement, fulfill or advice on parts of those steps.

#### The MSMA Framework

Deloitte's MSMA Framework will help define a path along the three maturity levels

1 DEFINED

Identifies **Target architecture** and aims to setup **organizational support** around the desired model.



**ORCHESTRATED** 

Implements capabilities required to connect, enable and govern the Agentic AI landscape

## **OPTIMIZING**

Capabilities in place to **translate**Agentic Al **insights into action**;
Transform Agentic Al to
deterministic solutions based on
TCO metrics.

#### Outcomes

**Target Architecture** 

Dot on the horizon with steps to achieve vision

**Risks mitigation** 

On Security and compliance axis

**Cost Control** 

Giving insight in cost and tools for cost reduction

Organizational support

Achieving alignment across the organization on the way forward